California Plug Load Research Center

Computer Power Management in Practice: A Case Study of Office Desktops

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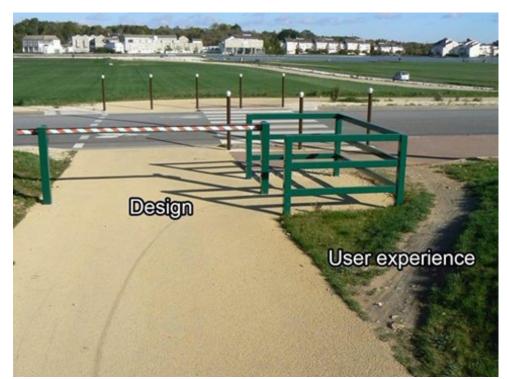
California Plug Load Research Center Calit2

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Computer Power Management and User Behavior

- Goal: reduce energy wasted while device is idle
- Low-power modes exist
 - > Sleep
 - > Hibernate
 - Shutdown / soft off
- Users control use of modes
 - Automatic settings
 - Manual options



- Most research focuses on devices
- We focus on user behavior



Research Questions

- > What settings are enabled?
- > Which users are more likely to have sleep enabled?
- How much does the use of automatic sleep settings reduce the time computers spend in user-idle state?
- > What about manual power management?
 - How often are manual options used?
 - > Are they used as a substitute for automatic settings or a complement?



UCI Computer Monitoring Study

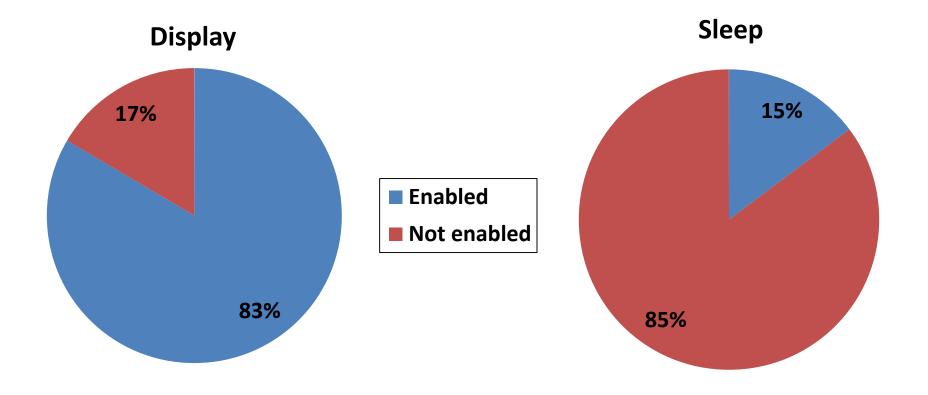
- Subsample of Computer Use Survey respondents
 - Online survey questions about users and their computers

Monitoring Study

- March-July 2014
- 115 staff, faculty, and graduate students
- Questionnaire
- Researcher recorded automatic PM settings
- Remotely monitored office desktops for several weeks
 - CPU off
 - CPU sleep
 - CPU on, User active
 - > CPU on, User idle



Observed Automatic PM Settings



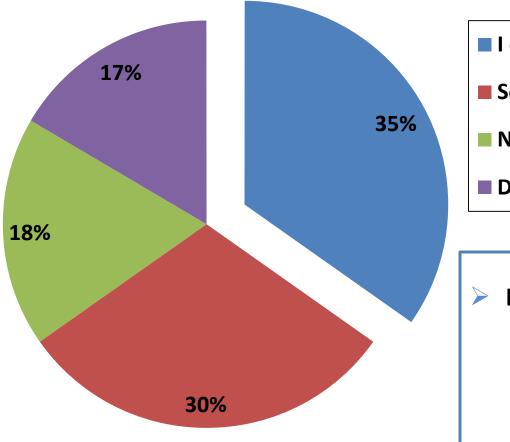


Variation in Idle Delay Before Transitioning to Sleep

	Set length of idle delay before sleep transition			
Sleep enabled	up to 10 minutes	25 to 30 minutes	1 hour	2 hours or more
17	5	5	3	4
	29%	29%	18%	24%



Has Anyone Ever Changed the Automatic PM Settings?

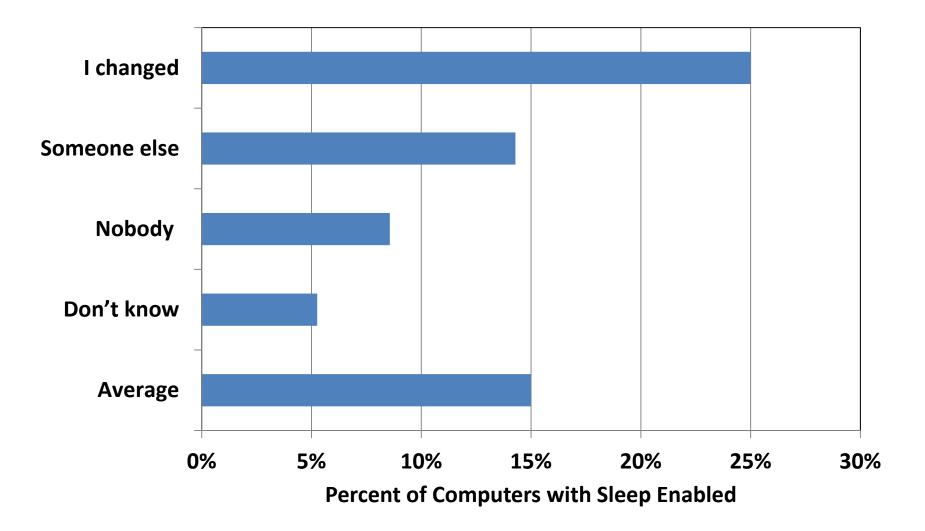




- Reasons I changed settings
 - To save more energy (49%)
 - Needs to stay on for backups or remote access (35%)
 - Screen going dark too soon (22%)
 - I usually return soon (19%)

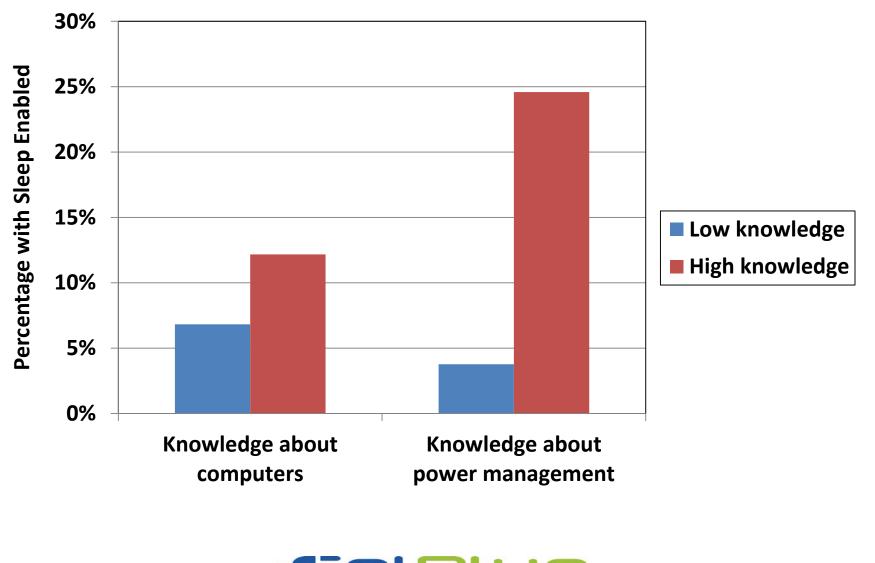


Users who Changed Settings Are More Likely to Have Sleep Enabled



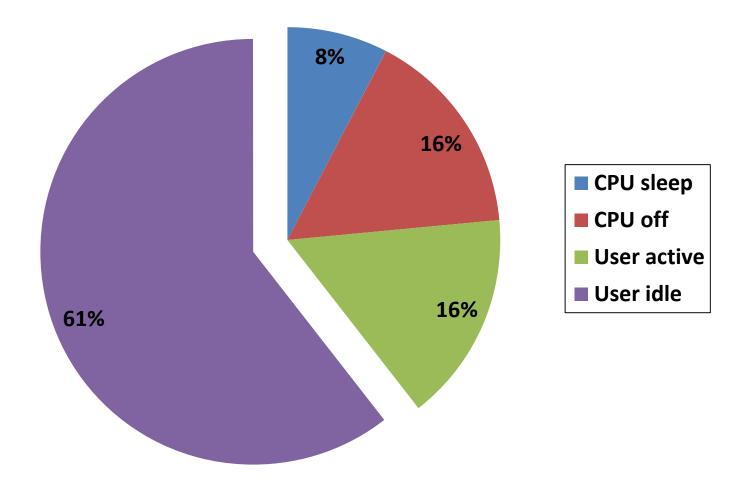


Knowledgeable Users Are More Likely to Have Sleep Settings Enabled





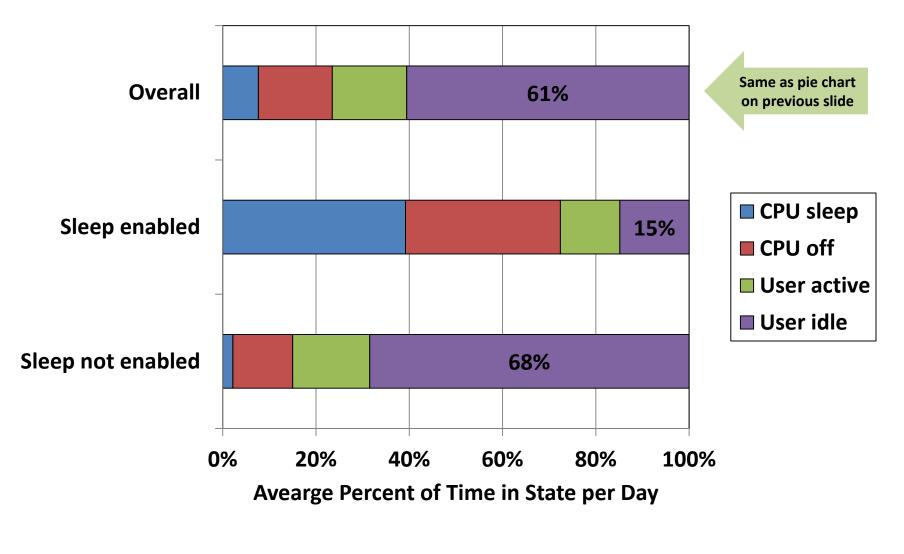
Duty Cycle Results





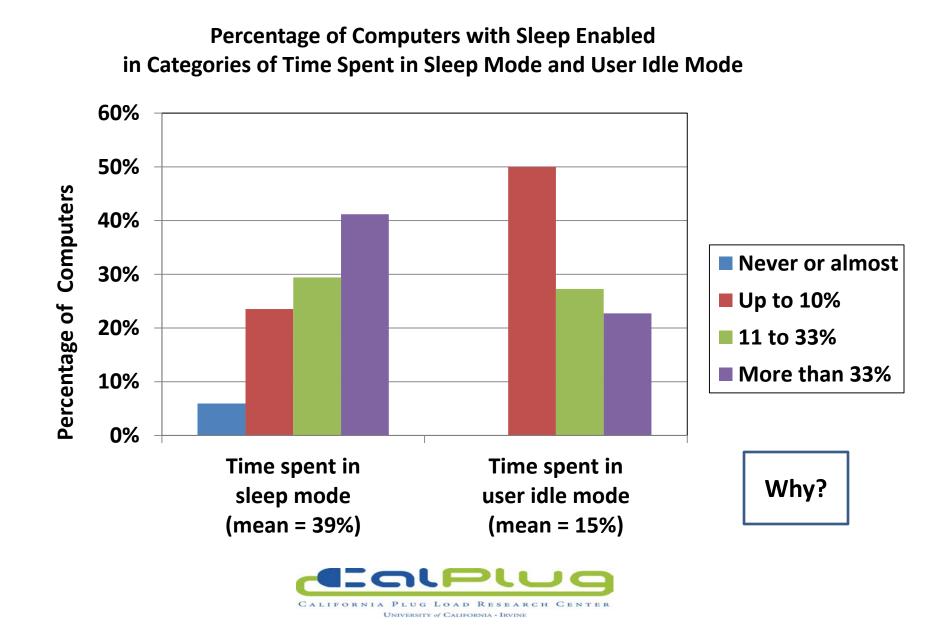
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Duty Cycle by Whether Automatic Sleep is Enabled

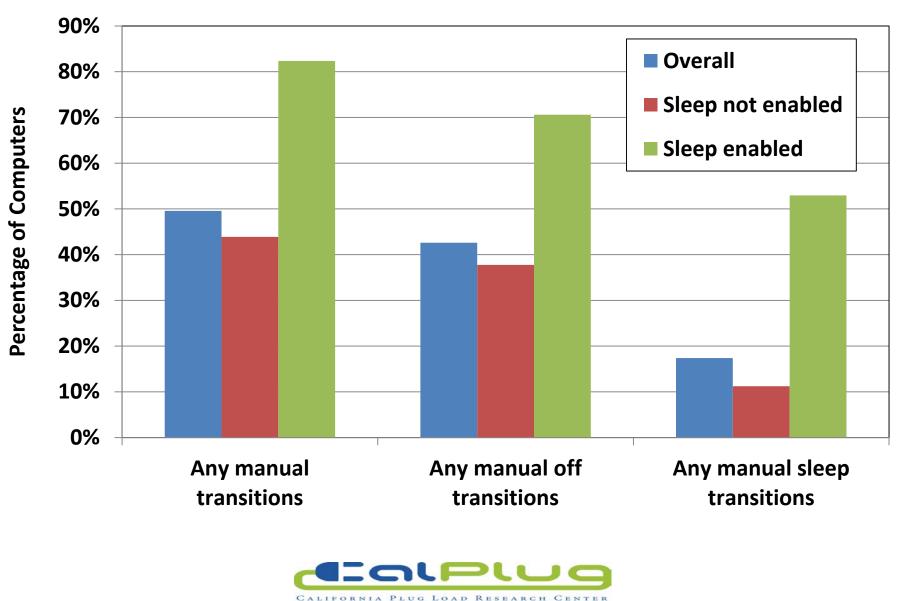




Variation within Computers with Automatic Sleep Enabled



Users with Automatic PM Enabled More Likely to Use Manual PM



University of California - Irvine

Main Findings, Part 1

- The majority of office desktops do not have sleep settings enabled
- The users most likely to have sleep settings enabled are those who are knowledgeable and who report changing the settings
- Desktops that have sleep enabled show more efficient duty cycle results – 15% idle versus 68% idle
 - Part of the increased efficiency is because users with automatic sleep enabled are <u>more</u> likely to use manual PM options than those with sleep disabled



Main Findings, Part 2

Observed patterns are more complicated than "typical" models

- > Varied delay times to sleep, ranging from nine minutes to four hours
- Automatic sleep can be interrupted or interfered with by other processes
- Some people without sleep enabled save energy with manual PM
- Varied active use: some office computers have long idle periods during weekdays, other are used evenings and weekends



Computer Energy Saving: A Multipronged Approach

Solutions bypassing users

- Ship computers with sleep enabled
- Reduce energy consumed in idle mode
- Centralized admin control of office computers

> Why users still matter

- Someone is disabling sleep on most computers
- > Sleep will still be better than idle
- Centralized admin control won't work for all organizations, or for all members of an organization, or for residential users

Toward a more user-based approach

Pay attention to <u>how</u> users are behaving toward PM, and <u>why</u>, to design hardware, software, and policy systems that make energy saving fit better with users' actual patterns.



User-based Solutions: Some Ideas

Revise the user interface

- > Make it easier to get to settings and to change them
- > Make it obvious that computer is in low-power mode and how to resume

Address technical problems

- > Make it faster to resume from low-power modes
- Remote access, automatic backups and updates
- Processes that interfere with sleep mode



- Recognize range of users when designing policy, outreach
 - Variation in knowledge
 - Variation in control over computers
 - > Variation in willingness to adopt more stringent PM settings



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